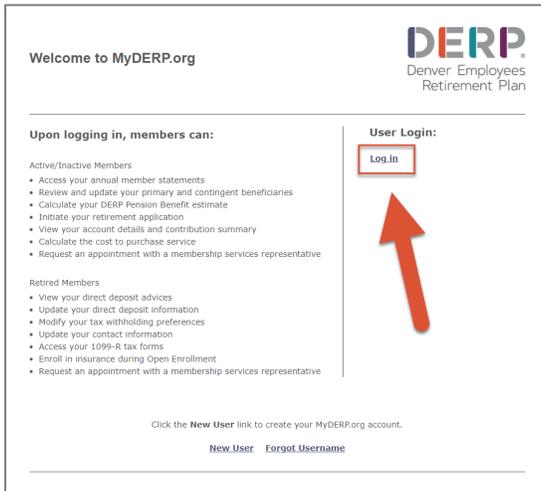


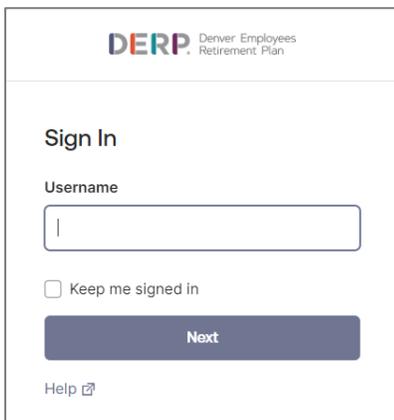
Reset Your MyDERP.org Password

Follow these steps to reset your MyDERP.org password. Before you reset your password, you'll need to know your username. If you don't know your username, [click here](#).

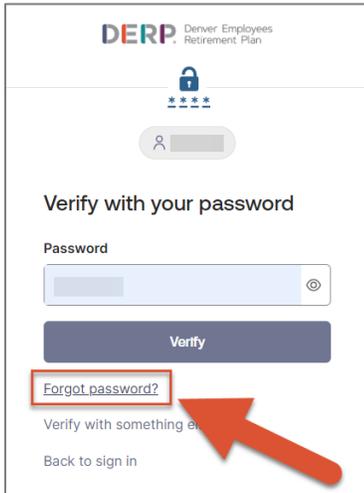
1. Navigate to [MyDERP.org](#) and click the **Log in** link.



2. Enter your **Username**. Click **Next**.

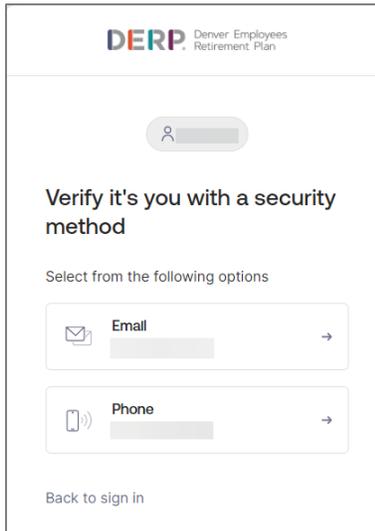


3. Click the **Forgot password?** link.



4. Choose how you want to receive your verification code.

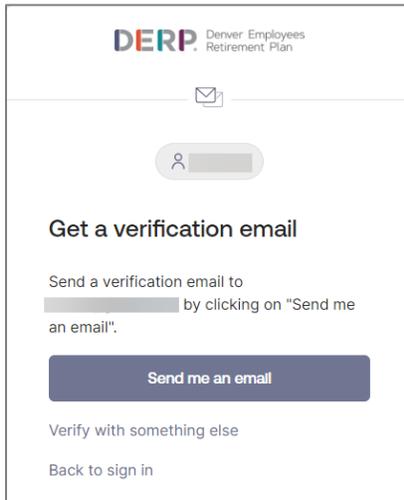
- a. Select **Email** if you'd like to receive your verification code by email.
- b. Select **Phone** if you'd prefer to receive your verification code via SMS or voice call.



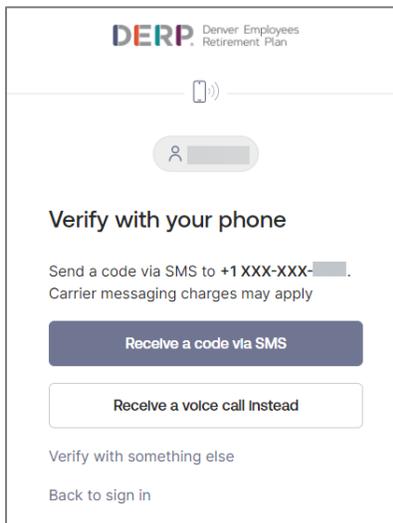
A new window will appear based on your selection.

5. Request your verification code.

- a. Click **Send me an email** (if you selected **Email** in step 4). You'll receive an email from Communications@DERP.org with your verification code. If you don't see an email in your Inbox, check your Junk folder and make sure to add this email address to your safe list.



- b. Choose whether to receive a code via SMS or receive a voice call (if you selected **Phone** in step 4). You'll receive a text message or a voice call with your verification code.



6. Retrieve the code and enter it in the **Enter Code** field. Click **Verify**.

DERP Denver Employees Retirement Plan

Verify with your email

We sent an email to [redacted]. Enter the verification code in the text box.

Enter Code

XXXXXX

Verify

Verify with something else

Back to sign in

DERP Denver Employees Retirement Plan

Verify with your phone

A code was sent to +1 XXX-XXX-[redacted]. Enter the code below to verify. Carrier messaging charges may apply.

Enter Code

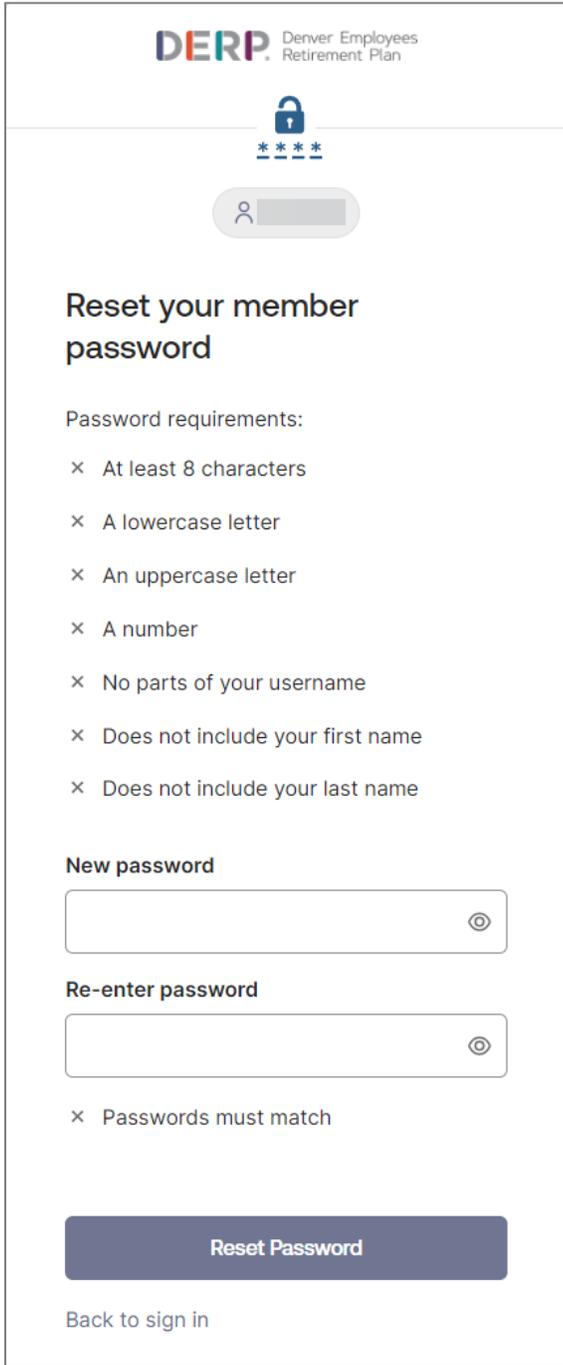
XXXXXX

Verify

Verify with something else

Back to sign in

7. Enter a new password in the **New password** field. Re-enter the same password in the **Re-enter password** field. Click the **Reset Password** button.



The screenshot shows the DERP (Denver Employees Retirement Plan) password reset interface. At the top, the logo reads "DERP Denver Employees Retirement Plan". Below the logo is a lock icon and a password field with four asterisks. A user icon is positioned above the main heading "Reset your member password". The "Password requirements:" section lists seven criteria: at least 8 characters, a lowercase letter, an uppercase letter, a number, no parts of the username, no first name, and no last name. There are two input fields: "New password" and "Re-enter password", each with a toggle icon. A "Passwords must match" error message is shown below the second field. A dark blue "Reset Password" button is at the bottom, with a "Back to sign in" link below it.

Your MyDERP.org account dashboard will open.