

Reset Your MyDERP.org Password

Follow these steps to reset your MyDERP.org password. Before you reset your password, you'll need to know your username. If you don't know your username, <u>click here</u>.

1. Navigate to <u>MyDERP.org</u> and click the **Log in** link.



2. Enter your Username. Click Next.









3. Click the **Forgot password?** link.

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Verify with your password	
Password	
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Forgot password?	
Verify with something ex	
Back to sign in	

- 4. Choose how you want to receive your verification code.
 - a. Select **Email** if you'd like to receive your verification code by email.
 - b. Select **Phone** if you'd prefer to receive your verification code via SMS or voice call.

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Verify it's you with a s method	ecurity
Select from the following options	i
Email	→
())) Phone	→
Back to sign in	

A new window will appear based on your selection.







- 5. Request your verification code.
 - a. Click **Send me an email** (if you selected **Email** in step 4). You'll receive an email from Communications@DERP.org with your verification code. If you don't see an email in your Inbox, check your Junk folder and make sure to add this email address to your safe list.

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Get a verification email
Send a verification email to by clicking on "Send me an email".
Send me an email
Verify with something else
Back to sign in

b. Choose whether to receive a code via SMS or receive a voice call (if you selected **Phone** in step 4). You'll receive a text message or a voice call with your verification code.

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Verify with your phone
Send a code via SMS to +1 XXX-XXX- Carrier messaging charges may apply
Receive a code via SMS
Receive a voice call instead
Verify with something else
Back to sign in







6. Retrieve the code and enter it in the Enter Code field. Click Verify.

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Verify with your email	Verify with your phone
We sent an email to Enter the verification code in the text box.	A code was sent to +1 XXX-XXX- . Enter the code below to verify. Carrier messaging charges may apply
Enter Code	Enter Code
XXXXXX	xxxxxx
Vertfy	Verify
Verify with something else	Verify with something else
Back to sign in	Back to sign in





7. Enter a new password in the **New password** field. Re-enter the same password in the **Re-enter password** field. Click the **Reset Password** button.

<u>* * * *</u>			
Reset your member password			
Password requirements:			
× At least 8 characters			
× A lowercase letter			
× An uppercase letter			
× A number			
× No parts of your username			
× Does not include your first name			
× Does not include your last name			
New password			
	0		
Re-enter password			
	0		
× Passwords must match			
Reset Password			

Your MyDERP.org account dashboard will open.





