DERP. Denver Employees Retirement Plan
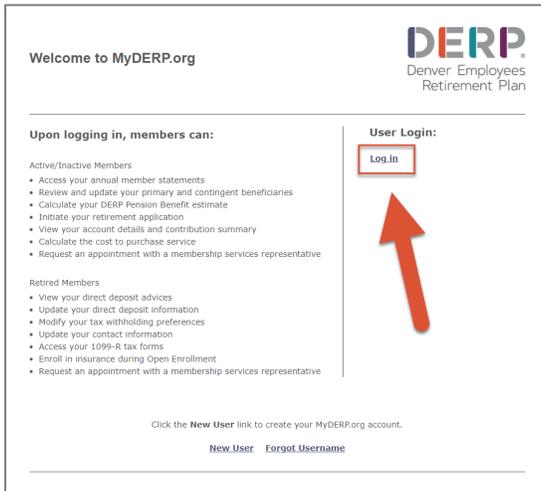
Powering Your Future, Together.

Reset Your MyDERP.org Password

Follow these steps to reset your MyDERP.org password. Before you reset your password, you'll need to know your username. If you don't know your username, click here.
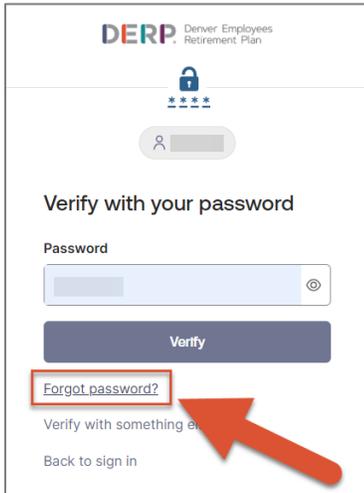
1. Navigate to MyDERP.org and click the **Log in** link.

2. Enter your **Username**. Click **Next**.

Help@DERP.org
(303) 839-5419
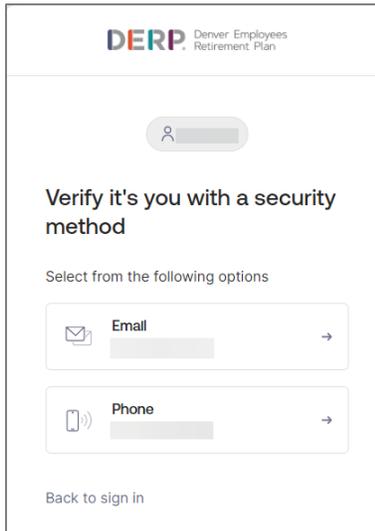
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MyDERP.org
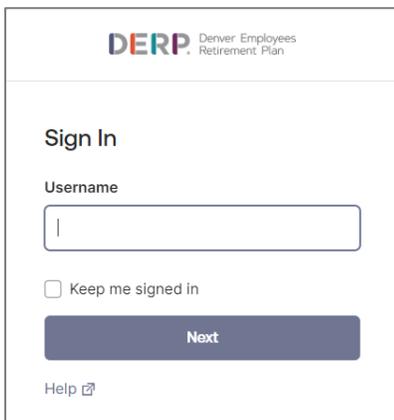
3. Click the **Forgot password?** link.

4. Choose how you want to receive your verification code.

   a. Select **Email** if you'd like to receive your verification code by email.

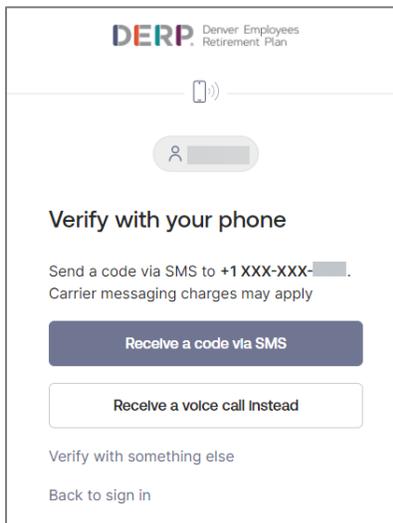   b. Select **Phone** if you'd prefer to receive your verification code via SMS or voice call.

A new window will appear based on your selection.

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5. Request your verification code.

   a. Click **Send me an email** (if you selected **Email** in step 4). You'll receive an email from Communications@DERP.org with your verification code. If you don't see an email in your Inbox, check your Junk folder and make sure to add this email address to your safe list.
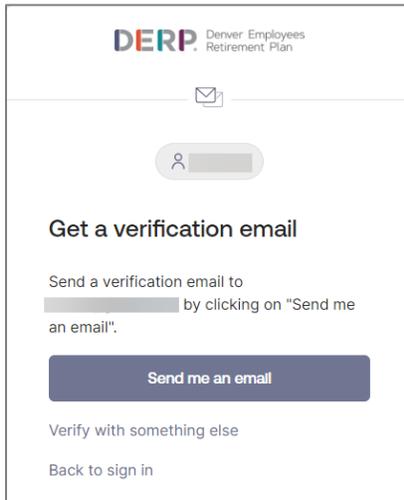
   b. Choose whether to receive a code via SMS or receive a voice call (if you selected **Phone** in step 4). You'll receive a text message or a voice call with your verification code.

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6. Retrieve the code and enter it in the **Enter Code** field. Click **Verify**.

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7. Enter a new password in the **New password** field. Re-enter the same password in the **Re-enter password** field. Click the **Reset Password** button.

Your MyDERP.org account dashboard will open.

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