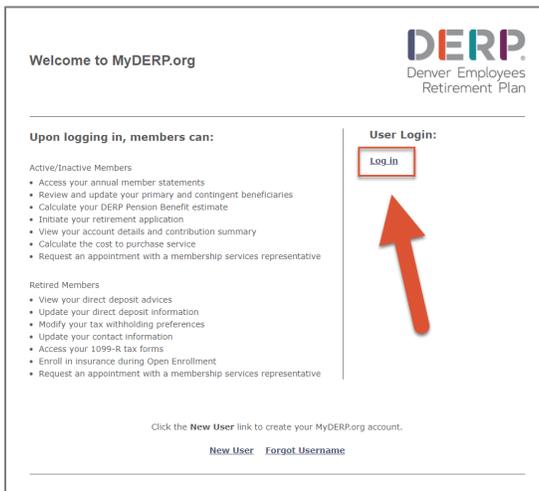


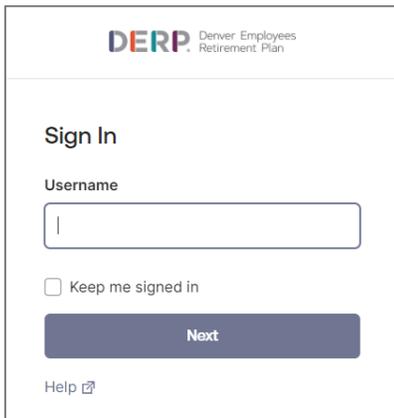
Reset Your MyDERP.org Password

Follow these steps to reset your MyDERP.org password. Before you reset your password, you'll need to know your username. If you don't know your username, [click here](#).

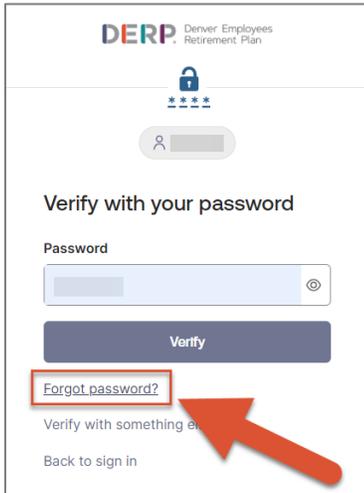
1. Navigate to [MyDERP.org](#) and click the **Log in** link.



2. Enter your **Username**. Click **Next**.

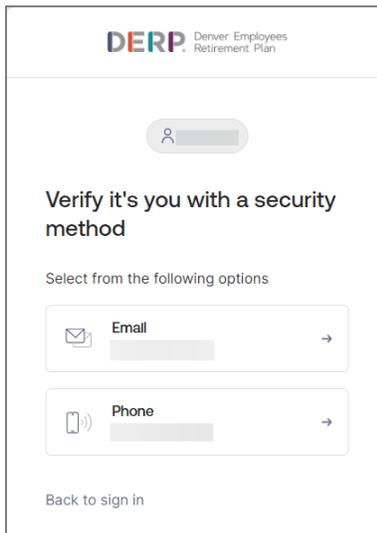


3. Click the **Forgot password?** link.



4. Choose how you want to receive your verification code.

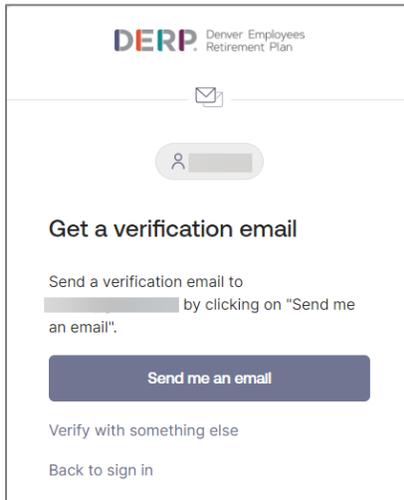
- a. Select **Email** if you'd like to receive your verification code by email.
- b. Select **Phone** if you'd prefer to receive your verification code via SMS or voice call.



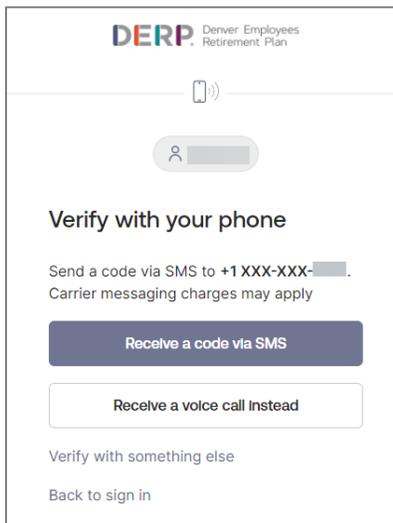
A new window will appear based on your selection.

5. Request your verification code.

- a. Click **Send me an email** (if you selected **Email** in step 4). You'll receive an email from Communications@DERP.org with your verification code. If you don't see an email in your Inbox, check your Junk folder and make sure to add this email address to your safe list.



- b. Choose whether to receive a code via SMS or receive a voice call (if you selected **Phone** in step 4). You'll receive a text message or a voice call with your verification code.



6. Retrieve the code and enter it in the **Enter Code** field. Click **Verify**.

DERP Denver Employees Retirement Plan

✉

[User Profile Icon]

Verify with your email

We sent an email to [redacted]. Enter the verification code in the text box.

Enter Code

Verify

[Verify with something else](#)

[Back to sign in](#)

DERP Denver Employees Retirement Plan

📱

[User Profile Icon]

Verify with your phone

A code was sent to +1 XXX-XXX-[redacted]. Enter the code below to verify. Carrier messaging charges may apply.

Enter Code

Verify

[Verify with something else](#)

[Back to sign in](#)

7. Enter a new password in the **New password** field. Re-enter the same password in the **Re-enter password** field. Click the **Reset Password** button.

DERP Denver Employees Retirement Plan





Reset your member password

Password requirements:

- × At least 8 characters
- × A lowercase letter
- × An uppercase letter
- × A number
- × No parts of your username
- × Does not include your first name
- × Does not include your last name

New password

Re-enter password

× Passwords must match

Reset Password

[Back to sign in](#)

Your MyDERP.org account dashboard will open.